# **MEDCOR CLINIC HOURS & LOCATIONS 2018 SEASON**

MAMMOTH CLINIC	Open Year Round	(307) 344-7965
January 2 – May 31 Closed May 28	Monday – Friday	8:30 am – 5:00 pm Closed Fridays at 1 pm
June 1 – September 27	7 days a week	8:30 am – 5:00 pm
September 27 – December 31 Closed Nov. 21, 22, & 23 Closed Dec. 24 & 25 Closed Dec. 31 & Jan 1	Monday – Friday	8:30 am – 5:00 pm Closed Fridays at 1 pm

LAKE CLINIC	Open Seasonally	(307) 242-7241
May18 - September 14	7 days a week	8:30 am – 8:30 pm On-call after hours through 911
September 15 – September 22	7 days a week	10:00 am – 6:30 pm

OLD FAITHFUL CLINIC	Open Seasonally	(307) 545-7325
May 18 – September 14	7 days a week	7:00 am – 7:00 pm On-call after hours through 911
September 15 – October 1	7 days a week	8:30 am – 5:00 pm



Medcor, Inc. is an authorized concessioner of the National Park Service. For more information about Medcor and its health services, please visit www.medcor.com/yellowstone





# **Yellowstone National Park Seasonal Employee Health Care Program**



## SEASONAL EMPLOYEE HEALTH CARE PROGRAM (SEHCP)

This program is designed to help seasonal employees at Yellowstone National Park pay for their health care while working at the park. Medical care can be expensive anywhere, and many seasonal positions offer limited health benefits. In addition, Yellowstone is a remote location with limited medical services in or near the park, which can make accessing designated providers in other health plans difficult. This SEHCP is a preferred provider program intended to supplement, not replace, other primary insurance that seasonal employees may have. This program provides reduced rates for care provided to seasonal employees at the Medcor clinics located within Yellowstone at Mammoth, Lake Village and Old Faithful.

# SERVICES PROVIDED OUTSIDE THE PARK ARE NOT COVERED BY THIS PROGRAM.

### WHO IS COVERED?



Participation is mandatory for all seasonal employees of Yellowstone National Park Lodges (Xanterra), Yellowstone Park Service Stations and Yellowstone General Stores (Delaware North - optional for Delaware North employees in West Yellowstone). Seasonal National Park Service employees may also participate, but they must enroll on or before their first day of employment. Family members of seasonal employees are not covered unless they themselves are employed seasonally by a participating employer.

#### WHAT DOES THE PROGRAM COST?



Enrollment in the program is provided to seasonal employees for \$1.08 a day, which is deducted from their paychecks by their employer. This is approximately \$32.50 per month.

#### **DOUBLE COVERAGE PROVISION**

This program is secondary to any other valid insurance that a covered employee may be eligible for. Medcor may file claims for any service provided to covered employees with any applicable health insurance including Medicare, auto medical liability, no-fault auto insurance, Veteran's Administration disability, or any other third party insurance carried by or covering the employee. Any amount charged by Medcor to participating employees will be limited by the terms of their primary insurance and the terms of this program. This program is designed to help seasonal employees meet their medical expenses. Participants should not receive reimbursement from other insurance plans that is greater than their actual out-of-pocket expenses.

#### WHAT TIME PERIOD IS COVERED?



Coverage begins on the participant's first day of seasonal employment in the park. Coverage terminates on the participant's last day of seasonal employment in the park.

#### WHAT ARE THE BENEFITS?



Co-pays are limited to \$15.00 for initial visit with a Medcor physician, physician assistant (PA) or nurse practitioner (NP) in a Medcor clinic at Yellowstone. Payment of this fee is required at the time of service. Additional fees may apply as described below.



Lab, X-ray, medications, supplies and procedures in the clinic are provided at 50% of the usual charge.



No out-of-pocket expense for follow-up treatment by a Medcor physician, PA or NP at Medcor clinics as long the initial visit took place at a Medcor clinic in Yellowstone. (Subsequent visits for different complaints are considered new initial visits and will incur co-pays as described above.)



No out-of-pocket expense for blood pressure checks.



No out-of-pocket expense for ground ambulance service provided by Yellowstone National Park Service (NPS). This benefit applies to the base rate and mileage only; fees may apply for medications, supplies or procedures used during ambulance transport.



Services are available after regular clinic hours in urgent situations. (A \$15.00 after-hours fee applies in addition to other applicable fees.)

## **LIMITATIONS**

This program does not cover the following situations; participants in these circumstances will be responsible for all usual charges:

- Services requested by the participant which the attending Medcor clinician determines are not medically necessary.
- Helicopter or any other transportation services outside the park.
- Any ambulance service other than Yellowstone NPS, even if transported from Yellowstone or transferred to a non-Yellowstone NPS service.
- Any services provided outside of a Medcor clinic (Mammoth, Lake and Old Faithful clinic) or not provided by Medcor staff; specialists, such as radiology, orthopedics, dental, etc. are not covered.
- Inpatient, special nursing services, or extraordinary services.
- Counseling or intervention services are provided on an emergent basis only; thereafter, patients are referred to any employer EAP program, or other benefit they are eligible for, and referred to appropriate providers.
- Occupational disease or injury.
- Ongoing prenatal care.

Terms of this program, including fees, are subject to periodic review and change. Participants with questions about this program are invited to call or visit any of the clinics during regular operating hours.